

Overnight Adventure FAQ

Please read through this packet as it answers many frequently asked questions about arrival, sleeping arrangements, food, schedule of events, security and more.

Arrival, Check-In and Departure

What time does the event start?

Check-in for the overnight begins at 7:30 p.m. Guests that arrive early will not be able to wait inside the Center.

Can I arrive late?

Check-in is from 7:30 pm – 7:45 pm. If you will be arriving after 7:45 pm., please call the Center's emergency number at (914) 602-8878 Let them know you are a program participant and they will contact event staff so that you can be accommodated to the best of our ability.

Is parking available for the event?

For the overnight events, there are two free parking options available: The main parking lot directly in front of the Center or the free parking garage toward the south end of the Streets of Woodfield, across from the movie theater. Saturday nights tend to be busy at the Streets of Woodfield and close parking to the entrance may become hard to find, we request you drop guests off at the front entrance.

Where do we enter and check-in for the event?

Guests can drive into the crescent circle where there is 15 minute parking available. Here, they can unload any sleeping gear and enter through the main entrance. Check-in occurs at Admissions Desk. Please have your <u>Child Release Form</u> completed for each child in your family or group.

All group leaders are asked to send in a roster and signed child release forms for each child prior to their event. The roster includes the name of each guest and if they are an adult or a child, as well as e-mail contacts for the adults so we can provide important event information the week of the overnight program. The child release is an important document reviewing all the necessary permissions from family members.

Can we leave before 8:30 a.m.?

Guests are welcome to depart any time they need. All doors are locked and security systems are

alarmed. Any guest who leaves will not be able to re-enter the building unless they have permission from the event staff. Please inform event staff if you or a guest needs to leave the event and return at a later time.

Food and Beverages

What food is served for dinner and breakfast?

Dinner consists of pizza, soda and water. A hot breakfast will be served at 7am along with juice and coffee. *Items are subject to change and availability.

What can you do to accommodate a food allergy?

We try our best to accommodate food allergies, but are not always able to do so. If you have concerns about any allergy during the event, please e-mail us at groupsalesch@legolanddiscoverycenter.com with a list of food allergies. We will do our best to accommodate your needs, but will contact you if there are any issues.

Can I purchase food from the Cafe?

The LEGOLAND Discovery Center Café will be closed during the entirety of the event.

Will bottled water be provided?

Beverages included in the program price are provided at dinner and breakfast. Water fountains are available in the Center for your use at any time. We encourage you to bring your own reusable water bottle to refill.

Can I bring my own food and drinks in a cooler?

Outside food or drink are not allowed during the event. Dinner and breakfast are included in the price of each ticket.

Is alcohol allowed at this event?

Alcoholic beverages are strictly prohibited with no exceptions! If anyone in your group is caught with alcohol the entire group will be escorted off the premises.

Event Details

Will we get to see all the exhibits?

All of the exhibits, including the 4D Theater, Factory Tour, Model Builder Workshop, and rides will be open for specific amounts of time during the event. Some exhibits do close for safety during the event. All rides are shut down and blocked off during sleeping hours. These times are marked on the agenda.

What will we be doing at the overnight?

Guests are free to explore any of the open exhibit spaces throughout the event. We also have scheduled events to enjoy throughout the evening. Here is a tentative agenda for an overnight event:

7:30-7:45 p.m. Check-in
7:45 – 8:30 p.m. Event orientation, Photos, explore MINILAND Chicago, Jungle Expedition and Star Wars MINILAND, ride Kingdom Quest
8:30-9:00 p.m. Pizza Party
9:00 – 10:30 p.m. Model Builder Workshop, Factory Tour, Build & Test, Play Zone
10:30 p.m. Watch the 4D movies
11:00 -11:30 p.m. Bed time prep
12:00 a.m. Lights out!
7:00 a.m. Wake up, pack up and eat Breakfast
8:00 a.m. Participate in one last building event
8:15 a.m. Gather belongings and head towards exit for good byes
8:30 a.m. Depart and Retail Shop opens

What movie is shown? What is 4D?

Currently we are showing 3 films; Spellbreaker, LEGO Legends of Chima 4D experience and Clutch Powers 4D Adventure. Each movie is 13 minutes long. The films are in 3D but offer 4D effects (wind, rain, snow, and lights).

Will my scout earn any badges at this event?

Because the overnight events are open to all kinds of groups, the activities are not designed for scouts to earn badges. If you would like to request badges during your initial booking they are available for \$1.50 each.

Sleeping Accommodations

Where do we sleep?

Guests will sleep in the first floor attractions, MINIALND Chicago and Jungle Expedition but may extend to other areas of the first floor. Sleeping is prohibited in the Retail Shop or in the Kingdom Quest ride. In order to ensure there is enough space for each group, we assign sleeping spaces based on the number of guests. We try our best to keep the groups separated by sex, but understand that this is not always possible. For example, if we can, we will assign all Cub Scout packs in one area and all Girl Scout troops in another area. Center staff will inspect sleeping bag arrangement and might ask you to adjust your gear in order to maintain state-required emergency exit corridors.

Are electrical outlets accessible in the sleeping areas?

Electrical outlets are limited in the sleeping areas. Please ask a staff member or volunteer for assistance.

Can I bring my air mattress or tent?

Air mattresses and tents are strictly forbidden during your overnight adventure due to fire safety hazards. Some good alternatives to air mattresses include inflatable pool mats, camping pads or yoga mats.

Is it very dark after lights out?

We do our best to turn off all unnecessary lights after lights-out. For safety, some lights will remain on for the duration of the night. If you require complete darkness to sleep comfortably, consider bringing an eye mask.

Does the Center get cold at night?

Because we are a large 2-story attraction, temperatures vary from one sleeping area to another. Dressing in layers will help ensure a comfortable sleeping temperature for you and your group.

Can we use flashlights?

Flashlights may be used by staff only for guest and Center safety reasons if necessary.

Gift Stores & Purchases

Can I buy overnight pillow cases or patches at the event?

All purchases will need to be arranged and paid for a minimum of 7 days before the event by calling the groups sales office at (847) 592-9708.

When can we shop in the LEGO store?

The LEGO Retail Shop will be closed the evening of your event and will re-open in the morning for you at 8:30 a.m.

Safety and Security

What are the supervision requirements for children? Can I leave my child unattended during the event?

Children may not be left unattended during the event. We ask that one adult be present for every five children. For example, if you have 22 children in your group, you will need to have at least five adults attend the event.

What precautions are taken to ensure our safety?

We view your safety as one of our top priorities. We have the Streets of Woodfield Public Safety Department available until 3:00 a.m. Event staff will also stay overnight. We will be available to assist you at any hour.

The overnight staff is trained in first-aid and CPR. The building is also equipped with fire alarms and extinguishers. We have evacuation plans in place should it become necessary to leave the Center for any reason. If you need help at any time during the event, please contact the nearest staff member and we will assist you.

How many Center staffers will be present during the event?

We utilize staff members stationed throughout the Center to help you enjoy your time during the event or address any issues that arise. We adjust our staffing levels as necessary.

Where can I smoke cigarettes?

In keeping with LEGOLAND Discovery Center's intent to provide a safe and healthful work environment and in compliance with the Chicago Clean Indoor Air Ordinance of 2005, smoking in the building and within 15 feet of all public entrances is prohibited. Once all guests are inside the Center, the main entrance is securely locked until morning.

Where will our gear be stored during the evening activities?

When you arrive, a staff member will greet you and lead you to your sleeping space. Your group will drop off gear in your sleeping space and then proceed to the first hour activities. You will be able to set up your sleeping gear starting at 11:00 p.m.

Can we stay at the Center for the next day?

Unfortunately, all guests must exit the attraction Saturday and Sunday morning to allow for clean up and the opening of a new day.

More Questions

If you have questions that have not be answered here, please contact us at groupsalesch@legolanddiscoverycenter.com